

Museum Cleaning Policy and Procedures

The Children's Museum of Denver at Marsico Campus has updated their best practice standards and processes for the cleaning, sanitizing and disinfection of the Museum to reflect the recommendations set forth by the Centers for Disease Control and the Colorado Department of Public Health and Environment (CDPHE) in response to the COVID-19 pandemic. These standards include:

- Entrance to the Museum is by reservation only, and capacity is strictly limited.
- The Museum is open Wednesday - Saturday for reservation-only play sessions.
- All public areas of the Museum are cleaned and disinfected during each 30-minute closure between play sessions and regularly throughout the day. All spaces are deep cleaned at night.
- Additional hand sanitizer stations and sanitizing wipes will be available in all exhibits.
- Sneeze guards have been installed at all point-of-sale stations in the admissions area, Gift Shop and Café. Guest facing credit card machines are in use.
- All food and beverage items are pre-packaged and table seating adheres to social distancing and restaurant guidelines provided by the CDPHE. Drinking fountains will be closed. Touchless water filling stations will be available for personal water bottles.
- High touch point locations (i.e. handrails, door handles, front desk and seating areas) are cleaned consistently throughout the day.
- Toys and props for each exhibit are thoroughly sanitized before every play session. Disinfectant wipes are located throughout the Museum for families to use during their play session, and there are clearly marked bins for any toys that have been placed in the mouth, sneezed or coughed on, etc.
- The majority of toilets and urinals have been converted to auto-flush, and restrooms have been outfitted with touchless paper dispensers, trash cans, diaper genies, faucets and step-and-pull door openers, where possible.
- All restrooms are cleaned hourly throughout the day with deep cleaning each night.
- All trash and recycle containers are touch free.
- The HVAC fresh air flow mixture has been increased and the filters will be changed with increased frequency. Outside doors will be kept open as much as possible to allow for more airflow.
- All cleaning and disinfecting products and usage meet Centers for Disease Control (CDC) guidelines and are available by request.

Guest Responsibilities

- As mandated by the City and County of Denver, all guests age three (3) and over are required to wear a mask or face covering indoors, even if they already received the vaccine or have had COVID-19. Masks/face coverings must be cloth or disposable medical masks, fully cover the nose and mouth, and worn at all times unless seated at a designated table. Medical exemptions, face shields and mesh masks are not accepted. Masks may be removed in Joy Park.
- We ask that all household groups follow social distancing guidelines and remain 6 feet from other guests, staff and volunteers. Some areas, like admissions, will be marked for distancing.
- Please be respectful of other guests by following the directional arrows throughout the Museum and adhering to the posted space capacities.
- If you or a family member are sick and/or have symptoms related to the COVID-19 virus, like fever, chills, cough, shortness of breath, muscle aches, sore throat, or new loss of sense of smell and taste, please stay home. We look forward to welcoming you when you feel better.